



# Sanhakot Vithayaporn

## **Affiliation :**

- Full time lecturer, Airline Business Management Program, Stamford International University
  - Adjunct lecturer at some universitates in Thailand
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## **Background: Practitioner**


- 23 Years experience in Airline and Tourism industry from various area :
- Flight Attendant (Qantas Airways)
- Sales and Marketing Manager (Air New Zealand, Asiana Airline, Viet Jet air)
- Marketing Representative (Philippine Department of Tourism, Hawaii Tourism Authority)

## **Education :**

- PhD. In Sustainable Tourism Development, Asian Institute of Technology (AIT) (On going)
- PhD. In Education, Chulalongkorn University (On going)
- Master Degree in Integrated Tourism and Hospitality Management, National Institute of Development Administration (NIDA)
- Bachelor Degree in Tourism industry, Rajamangala University of Thailand

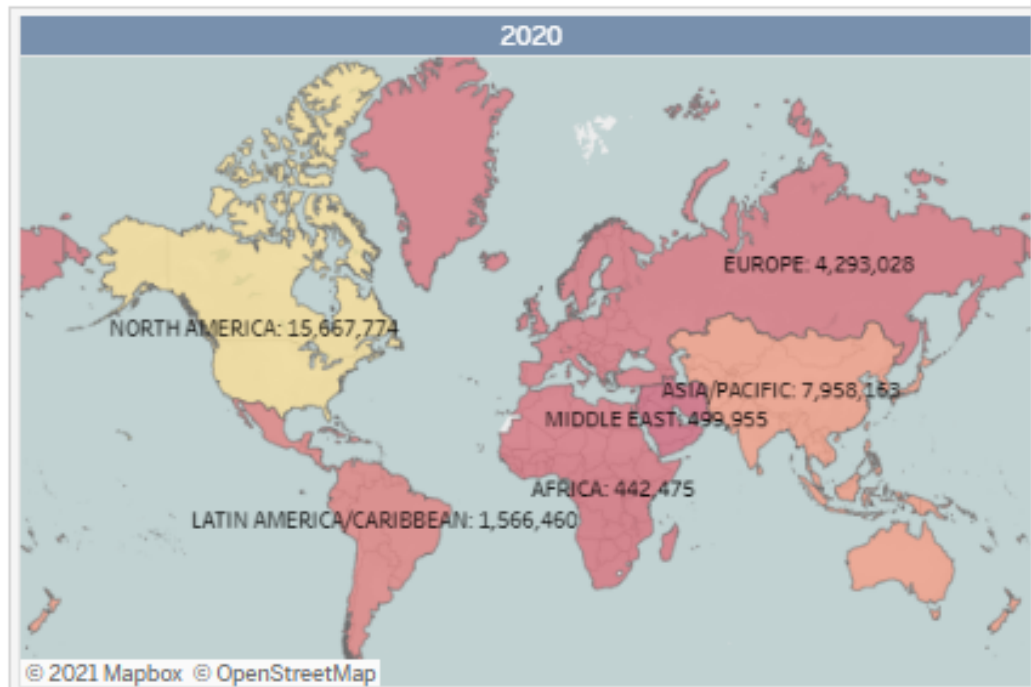
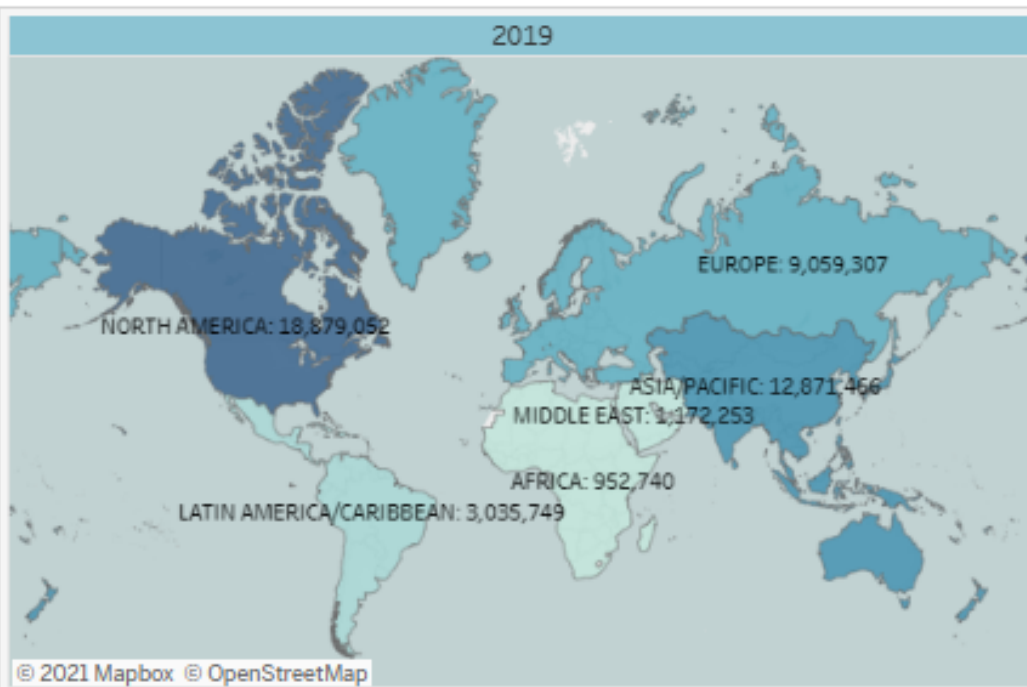
## **Area of interest**

- Sustainable Tourism Development, Destination Marketing, Ecotourism, Lifelong learning, Adult Education, Organization Development
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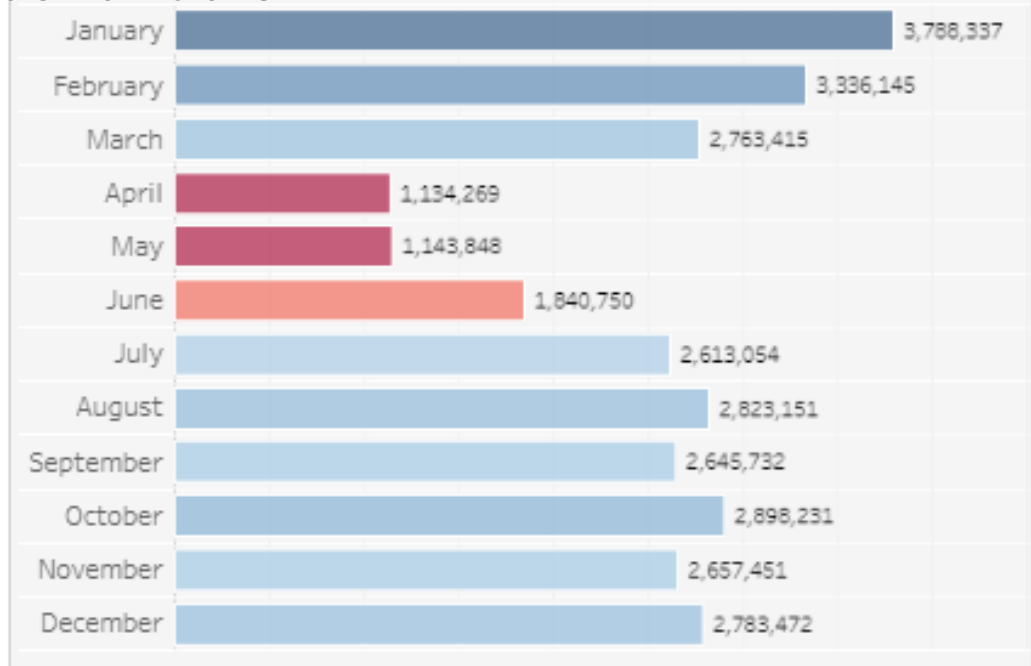
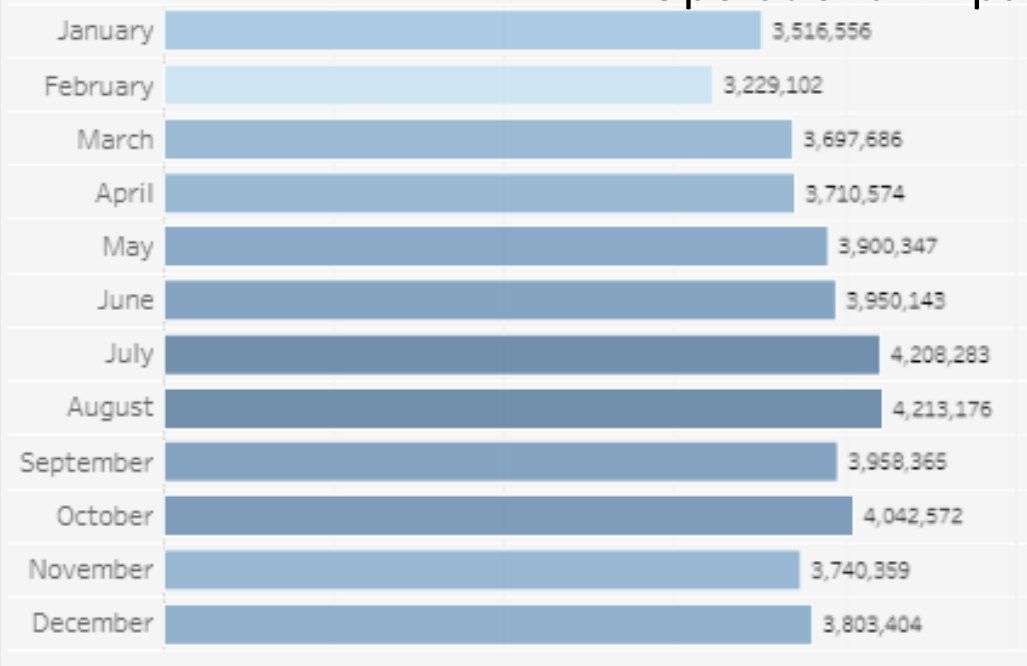


Safe Travel Amid Pandemic : The Role of airlines Cabin Crew

gettyimages<sup>®</sup>  
Michael Loccisano



\* Operational impact on air travel







Paradigm shift of safe travel



# Safe Travel in the air

- Every day, approximately 100,000 flights take to the sky and land without incident.
- Flying continues to be of tremendous importance to modern life and getting on an aircraft is among the safest activities that one can do.
- Safely connecting people and rebuilding tourism depend on air travel to contribute the number of visitor



# Cabin crew duty during/post the covid 19

- Flight and Duty Time Limitations (FDTLs) helped prevent crews from being exposed to an increased risk of infection or subject to invasive testing or quarantine while still maintaining their existing operations.

*(Source : International Air Transportation Association)*





New normal

recommendations

Crews not working a full roster

Flights should be operated with the optional of augmented crews

Different rest facilities used (Business class seats vs. crew bunks)

Mindset of crew - 'Mission focus'

Healthcare systems must also prepare for a wave of mental illness and that society must now take massive prophylactic measures for long term prevention



# In response to covid19

- Three SIA Group flights with fully vaccinated crew depart from S'pore : Singapore Airline, Scoot and Silk Air

(Source Straits Times Singapore  
Credit Photo)





Fly Well - Qantas Group

YOUR  
FLY WELL PACK



## Fly Well Program by Qantas Airways

(Source : Qantas Airways News url:  
<https://www.qantas.com/th/en/travel-info/travel-updates//health-while-flying.html>)

Thank you

